



March 18, 2020

To our valued customers, suppliers, and friends:

I am writing to inform you of Quaker City Castings plan of action concerning the spread of the coronavirus in our communities. While we are clearly experiencing challenges related to the coronavirus during this difficult time, Quaker City remains ready to help you, just as we have in the past.

We are maintaining our normal hours and shifts of operation. Our team will be available to assist you as we always have been.

Please understand that Quaker City is committed to a safe and healthy working environment for our associates, suppliers, and customers. We are asking you, our valued customers and suppliers, to contact us to schedule any visits before you make a trip to our facility. We will allow visitors to our shop only on a case by case basis when there is no viable option for remote problem solving. We will use technology as much as possible to reduce direct contact.

We will be following the guidelines of the Center of Disease Control and Prevention and will continue to adjust our operating plans as needed.

Quaker City Castings remain at your service. As always, we want to make sure your business is successful and will continue to provide the high quality, competitive pricing, on-time deliveries, and expedient service that you have come to expect from Quaker City.

We will provide this service while protecting our most important asset – our employees.

Quaker City Castings very much appreciates your cooperation as we navigate through this national health emergency. These are trying times, but it is during these times that the people of this great nation come together.

Sincerely,

David Lordi
President
Quaker City Castings